Christmas and New Year operating hours

Over this Christmas and New Year period we will still be here for you.

Our clinics will remain open throughout the Christmas and New Year period, other than the 25th/26th December and the 1st January. Our nursing, admin and counselling team will be available throughout the Christmas period to provide you with all the support and assistance that you need. To give our embryologists a break, our last egg collection will be on 18th December. We will therefore not be starting any stimulation cycles from the 6th December 2020. The start of stimulation is the first day of taking FSH medication. If you have any questions at all, please do not hesitate to contact us. The table below summarises by site the treatment stop and start dates for over Christmas and New Year:

<table>
<thead>
<tr>
<th>Clinic Location</th>
<th>Phone</th>
<th>Normal Opening Hours</th>
<th>Christmas and New Year Opening Hours</th>
<th>Treatment Stop / Start dates for FSH medication i.e. IVF, ICSI, Egg freezing, or egg donation cycles</th>
<th>Frozen embryo transfer cycles (FET)</th>
</tr>
</thead>
</table>
| Alexandria      | 02 8372 3200   | Mon – Fri: 7am to 5pm       | Normal operating hours bar the public holidays | Greenwich procedures  
FSH start last day 2020: 5th December 2020  
FSH starts in 2021: 18th December 2020  
Alexandria procedures  
FSH start last day 2020: 5th December 2020  
FSH starts for 2021: 25th December 2020 | All IVFAustralia sites will continue FET treatment as normal bar the public holidays for transfer. Please talk to your team about this option and timing. |
| Bondi           | 02 8305 9800   | Mon – Fri: 7am to 5pm       | Normal operating hours bar the public holidays | Alexandria procedures  
FSH start last day 2020: 5th December 2020  
FSH starts for 2021: 25th December 2020 |                                                                 |
| Burwood         | 02 8346 6840   | Mon – Fri: 7am to 5pm       | Reduced operating hours with the clinic closed from 21st December and re-open 4th January 2021 | Greenwich procedures  
FSH last day start 2020: 5th December 2020  
FSH starts for 2021: 18th December 2020 |                                                                 |
| Canberra        | 02 6282 5458   | Mon – Fri: 7.30am to 4.30pm  
Saturday: 8am to 12pm | Normal operating hours bar the public holidays | Canberra procedures  
FSH start last day 2020: 5th December 2020  
FSH starts for 2021: 25th December 2020 |                                                                 |
| Castle Hill     | 02 9894 4419   | Mon – Fri: 7am to 5pm       | Reduced operating hours with the clinic closed from 21st December and re-open 4th January 2021 | Greenwich procedures  
FSH last day start 2020: 5th December 2020  
FSH starts for 2021: 18th December 2020  
Westmead procedures  
FSH start last day 2020: 5th December 2020  
FSH starts for 2021: 1st January 2021 |                                                                 |
| City            | 02 8346 6800   | Mon – Fri: 7am to 5pm       | Reduced operating hours with the clinic closed from 21st December and re-open 4th January 2021 | Greenwich procedures  
FSH last day start 2020: 5th December 2020  
FSH starts for 2021: 18th December 2020  
Alexandria procedures  
FSH start last day 2020: 5th December 2020  
FSH starts for 2021: 25th December 2020 |                                                                 |
<table>
<thead>
<tr>
<th>Clinic Location</th>
<th>Phone</th>
<th>Normal Opening Hours</th>
<th>Christmas and New Year Opening Hours</th>
<th>Treatment Stop / Start dates for FSH medication i.e. IVF, ICSI, Egg freezing, or egg donation cycles</th>
<th>Frozen embryo transfer cycles (FET)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dee Why</td>
<td>02 9950 6000</td>
<td>Mon – Fri: 7am to 5pm</td>
<td>Reduced operating hours with the clinic closed from 21st December and re-open 4th January 2021</td>
<td>Greenwich procedures&lt;br&gt;FSH last day start 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 18th December 2020</td>
<td>All IVF Australia sites will continue FET treatment are as normal bar the public holidays for transfer. Please talk to your team about this option and timing.</td>
</tr>
<tr>
<td>Gosford</td>
<td>02 4349 2000</td>
<td>Mon – Fri: 7am to 4pm</td>
<td>Normal operating hours bar the public holidays</td>
<td>Hunter procedures&lt;br&gt;FSH last day start 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 25th December 2020</td>
<td>Greenwich procedures&lt;br&gt;FSH last day start 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 18th December 2020</td>
</tr>
<tr>
<td>Greenwich</td>
<td>02 9425 1600</td>
<td>Mon – Fri: 7am to 5pm&lt;br&gt;Friday: 7am to 12pm</td>
<td>Normal operating hours bar the public holidays</td>
<td>Greenwich procedures&lt;br&gt;FSH last day start 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 18th December 2020</td>
<td>Greenwich procedures&lt;br&gt;FSH last day start 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 25th December 2020</td>
</tr>
<tr>
<td>Hunter</td>
<td>02 4957 8515</td>
<td>Mon- Fri: 7am to 4.30pm&lt;br&gt;Saturday: 8am to 12pm</td>
<td>Normal operating hours bar the public holidays</td>
<td>Hunter procedures&lt;br&gt;FSH last day start 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 25th December 2020</td>
<td>Hunter procedures&lt;br&gt;FSH last day start 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 25th December 2020</td>
</tr>
<tr>
<td>Kogarah</td>
<td>02 8567 6955</td>
<td>Mon – Fri: 7am to 5pm&lt;br&gt;Saturday: 8am to 12pm</td>
<td>Normal operating hours bar the public holidays</td>
<td>Alexandria procedures&lt;br&gt;FSH start last day 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 25th December 2020</td>
<td>Alexandria procedures&lt;br&gt;FSH start last day 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 18th December 2020</td>
</tr>
<tr>
<td>Miranda</td>
<td>02 8567 6955</td>
<td>Mon – Fri: 7am to 5pm by appointment</td>
<td>Reduced operating hours with the clinic closed from 21st December and re-open 4th January 2021</td>
<td>Alexandria procedures&lt;br&gt;FSH start last day 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 25th December 2020</td>
<td>Alexandria procedures&lt;br&gt;FSH start last day 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 25th December 2020</td>
</tr>
<tr>
<td>Wahroonga</td>
<td>02 9425 1780</td>
<td>Mon – Fri: 7am to 5pm by appointment</td>
<td>Reduced operating hours with the clinic closed from 21st December and re-open 4th January 2021</td>
<td>Greenwich procedures&lt;br&gt;FSH last day start 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 25th December 2020</td>
<td>Greenwich procedures&lt;br&gt;FSH last day start 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 25th December 2020</td>
</tr>
<tr>
<td>Westmead</td>
<td>02 8844 1550</td>
<td>Mon – Fri: 7am to 5pm&lt;br&gt;Saturday: 8am to 12pm</td>
<td>Normal operating hours bar the public holidays</td>
<td>Greenwich procedures&lt;br&gt;FSH last day start 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 18th December 2020</td>
<td>Westmead procedures&lt;br&gt;FSH last day start 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 1st January 2021</td>
</tr>
<tr>
<td>Wollongong</td>
<td>02 4258 2900</td>
<td>Mon – Fri: 7am to 4pm</td>
<td>Normal operating hours bar the public holidays</td>
<td>Wollongong procedures&lt;br&gt;FSH last day start 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 3rd January 2021</td>
<td>Wollongong procedures&lt;br&gt;FSH last day start 2020: 5th December 2020&lt;br&gt;FSH starts for 2021: 25th December 2020</td>
</tr>
</tbody>
</table>